

VATify.eu

Terms of service

English version

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1 Provider data

The VATify.eu service is provided by KoMnA d.o.o., Prežganje 50, 1000 Ljubljana (KoMnA).

2 Service availability

The VATify.eu service is available 24/7. In case of maintenance work, KoMnA reserves the right to make the system unavailable.

3 Privacy policy

At KoMnA, we believe that the best way to protect personal information is not to collect it at all. We are committed to this approach as much as technically and legally possible.

3.1 Registration data

When registering with the VATify.eu service, the user registers only to the services provided by the VATify.eu system and its provider, KoMnA. Information provided by the user is used solely for executing services provided by the VATify.eu system.

The only personal data mandatory is the user's e-mail address. User's first and last name or the name of his company, postal address and VAT ID number are used for billing only. If the user requests SMS and/or FAX services, the mobile and/or FAX number must also be provided.

User information is stored in a database used solely by the VATify.eu system. User information will never be shared with third parties.

User's e-mail address is used for VATify.eu notifications. Notifications can also be sent to his/her SMS and FAX numbers, as per user's request.

Other data, such as user's personal name, address and company title, are only used for billing. Company name and logo can be listed as users of the VATify.eu system. User can request removal from the list at any time.

User can verify the data that VATify.eu keeps on him/her at any time.

When the user ends his/her subscription, user's e-mail address remains in the database for a maximum of 1 more year. All other data is deleted immediately.

3.2 VAT IDs and company data

Company data retrieved by the VATify.eu system has all been published in various public registers and is therefore considered public information.

If the user ends his/her subscription to VATify.eu, company data remains in the system, but the link between the user and the list of tracked companies is deleted.

4 Services offered

4.1 Company Monitoring

VATify.eu automatically checks the status and public data on companies based on VAT IDs the user has uploaded when subscribing to the service. The system retrieves new company data from various public sources and compares them to the data already stored in the VATify.eu's database. This check is performed on a daily basis.

User then receives various notifications, depending on the type of subscription. If there is a difference between the old and the newly retrieved data, notifications are sent to the user, detailing when and where the change has occurred. The user must verify the accuracy of this message by following the link to the original data, as provided in the notification. If there is a discrepancy between the data in the notification and the original data, the user must alert the VATify.eu administrators by replying to the notification e-mail (to subscriptions@vatify.eu).

The user periodically receives status reports with all the available data about the companies he/she is tracking. Upon user's explicit request, notifications can also be sent by SMS or FAX.

4.2 Express verifications

VATify.eu automatically checks the status and public data on companies based on VAT IDs the user has submitted for verification. The system retrieves company data from various public sources and sends them to the user in form of an e-mail notification with a spreadsheet document attached. The user must verify the accuracy of provided information. In case of errors or discrepancies, the user must alert the VATify.eu administrators by replying to the notification e-mail (to subscriptions@vatify.eu).

4.3 API access

API access enables access to the VATify.eu services for integration in clients own software solutions. The system retrieves company data from various public sources and makes it available to the registered user in JSON format over a HTTPS connection. The client must verify the accuracy of provided information and in case of errors or discrepancies, must alert the VATify.eu administrators by sending a notification e-mail to api-access@vatify.eu.

The VATify.eu administrators reserve the right to temporary suspend the API access to those clients that, with their actions, knowingly or not, cause disruption to the VATify.eu services. Such clients will be notified of their suspension by e-mail.

5 Payment terms

Services offered by the VATify.eu system are either billed monthly, for the current or previous month (subscription model), or for a period of days (the prepaid model). The price and period of validation depends on the package the user is using. The bill is issued in 8 working days or by the 8th day of

every month and sent to the user's e-mail address, as provided when subscribing. The bill is due in 15 days.

6 Violations

If the terms of service are violated, the user will be informed. If the violations continue, the user will be blocked from the service. If the user does not contact VATify.eu administrators within 30 days, the user's account will be deleted.

7 Contract termination

The user can terminate his/her contract at any time by unsubscribing from the service. With termination, all services offered to the user end immediately and his/her data is deleted.

8 Limited liability

All company data, processed and made available by the VATify.eu system, are sourced from public records. As the administrator of the VATify.eu system, KoMnA can not and will not take any responsibility for the accuracy, integrity or quality of the data made available. KoMnA is not liable for any material or other damages that could arise from the use of the VATify.eu system, nor from wrong or incomplete data provided by the VATify.eu system.

All plans and offers available on the vatify.eu web site are non-binding. KoMnA reserves the right to change or remove any and all content available on the vatify.eu web site at any time, as well as remove the web site itself.